



Our mission is to provide high-quality, comprehensive medical and dental care, patient advocacy and related services to people who need them most, regardless of their ability to pay.

## **PRESS RELEASE: Care Alliance Health Center Awarded Ambulatory and Behavioral Health Accreditation from The Joint Commission**

Cleveland, Ohio, Dec. 27, 2022 – Care Alliance Health Center has earned The Joint Commission’s Gold Seal of Approval® for Ambulatory and Behavioral Health Accreditation by demonstrating continuous compliance with its performance standards. The Gold Seal is a symbol of quality that reflects a health care organization’s commitment to providing safe and quality patient care.

Care Alliance Health Center underwent a rigorous, onsite review on Sept. 7, 2022. During the visit, a team of Joint Commission reviewers evaluated compliance with Ambulatory and Behavioral Health standards spanning several areas including emergency management, environment of care, infection prevention and control, leadership, medication management, and rights and responsibilities of the individual.

The Joint Commission’s standards are developed in consultation with health care experts and providers, measurement experts and patients. They are informed by scientific literature and expert consensus to help health care organizations measure, assess and improve performance. The surveyors also conducted onsite observations and interviews.

Dr. Claude L. Jones, President and CEO of Care Alliance Health Center states “We are ready to serve you and your family regardless of your ability to pay. We have been serving the Cleveland community for over 35 years and this accreditation highlights our commitment to continue delivering high quality care and services.”

For more information, please visit the [Care Alliance Health Center](#) and [The Joint Commission](#) websites.